

Date/Dyddiad 04 November 2015  
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The Vale of Glamorgan Council, Social Services  
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www.valeofglamorgan.gov.uk  
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Your Ref/Eich Cyf

My Ref/Cyf

Parent / Guardian

Dear Parent/Guardian

### Family Information Service School Certificate of Achievement

Do you realise your child's school is working towards achieving the Family Information Service School Certificate of Achievement Level 2? By achieving the Certificate the school ensures that you are aware of the support and services that are available to you and your family.

As a Family Information Service (FIS), we are a one stop shop for families to access various information on childcare, parenting and family support and activities for children and young people in the Vale. This service is free and part of the Vale of Glamorgan Council. You can contact us in the following ways:

- Telephone: 01446 704704
- Email: [fis@valeofglamorgan.gov.uk](mailto:fis@valeofglamorgan.gov.uk)
- Facebook: Vale Family Information Service.
- Twitter: @valefis
- Web site: [www.valeofglamorgan.gov.uk/fis](http://www.valeofglamorgan.gov.uk/fis)

You can now search for childcare, activities for children, parenting and family support services 'on-line' by visiting our website: [www.valeofglamorgan.gov.uk/fis](http://www.valeofglamorgan.gov.uk/fis)

We also hold an index of children with disabilities. Once signed up, families will receive a quarterly newsletter "the index". For more information contact the team or visit: [www.valeofglamorgan.gov.uk/disabilityindex](http://www.valeofglamorgan.gov.uk/disabilityindex)

There is also a website called **Swoosh**, designed for young people aged 11 – 25 in the Vale. We update their organisation database with services in the Vale. Visit: [www.swoosh.me.uk](http://www.swoosh.me.uk)

If you would like any more information, please do contact us.  
Some family questions you can answer yourself, for all others call us.

Best Wishes

A handwritten signature in black ink, appearing to read 'Becky Wickett'.

Becky Wickett  
Information Officer  
Family Information Service